

PREPARING FOR YOUR PET'S HAPPY VISIT



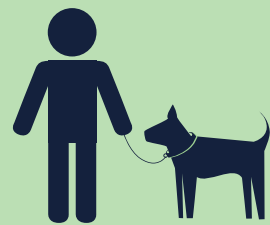
Before you Leave Home

- Make sure your dog is hungry. He'll be getting lots of yummy treats today!
- Pack a bunch of very small (1/4 inch) treats, a couple of your dogs's favorite toys, and his brush (if he likes it).
- Take your dog out to potty.
- Make sure he is comfortable with the car or get him used to it before your appointment day.



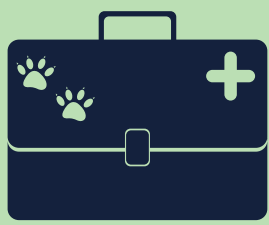
The Car

- Use a crate or dog seat belt to keep your dog safe and secure.
- Play calming music and keep the temperature comfortable.
- Make sure your dog is relaxed during transport.
- If you need tips on getting your dog comfortable with car rides, let us know.



When you Arrive

- Give your dog a treat after you've parked the car.
- Use a regular/non-retractable leash.
- Offer your dog treats when approaching the building.
- Give more treats when entering AMCMA.
- Check in at the front desk.



In our Clinic

Our goal is to make our veterinary clinic a fun and relaxing place:

- Let your dog sniff the lobby, but avoid other people and pets.
- Let your dog explore the scale.
- Toss treats on the scale and give treats if he climbs on it.
- In the exam room, offer treats.
- If he wants to play, play!



What you'll Notice

Our team is specially trained to make interactions with your dog as pleasant as possible. You will notice we:

- Avoid eye contact with your dog.
- Turn sideways, allowing your dog to approach us.
- Move smoothly and calmly.
- Use a slow and soft tone.
- Offer your dog lots of encouragement.

For more fear free tips, visit:

www.AMCMA.org